

ACCUSTIC ARTS warranty terms

Warranty period

All AA products are precision engineered and handmade in Germany- Statutory warranty rights are not affected by this guarantee.

- 3 years of warranty on electronics from the day of shipment to our authorized partner
- 6 months of warranty on tubes from the day of shipment to our authorized partner

Limited manufacturer warranty

This warranty is only valid in the country of purchase and only applies to the original purchaser of the AA product (s) from an authorized dealer. This warranty does not apply to any other person or transferee and ends when it is sold or otherwise transferred to another party / entity.

This guarantee does not cover the following:

- Normal wear and tear and / or deterioration of the environment of the AA product and / or its components
- Mechanical damage or other damage to the AA product during transport that is not attributable to the fault of AA
- Wear and tear on any consumable component of the AA product that becomes worn or consumed with use
- Any AA product that has its serial number label (s) missing, illegible, defaced, altered, removed or damaged
- Any AA product and / or any of its components that are not purchased from an authorized dealer / distributor, including any parallel imports or black market
- incorrect or unapproved components that have been replaced and / or used for the AA product
- Any AA product and / or any of its components that have been installed, disassembled, repaired, rebuilt, modified, tampered with or otherwise tampered with in any way by anyone other than an authorized representative of AA and its authorized distributors.
- any defect, malfunction, loss and / or damage caused by or resulting from any of the following:

Any defect, malfunction, loss and / or damage caused by or resulting from any of the following:

1. one of the circumstances mentioned above
2. any accident or negligence not caused by the fault of AA.
3. any improper installation or connection of the AA product (including, without limitation, any improper connection of the AA product to an incorrect voltage or power source) that was not caused by the fault of AA
4. any improper care, dropping, mishandling, abuse, inappropriate or improper use, operation or maintenance of the AA product
5. any operation of the AA product with faulty, unsuitable or unsuitable devices and / or additional equipment
6. any use of the AA product under abnormal or inappropriate voltage or power surges;
7. if the AA product is not used, operated, or maintained in accordance with the instructions in the user manual

8. Exposing the AA product to extreme temperatures, heat, water or other liquids, insects, excessive moisture, sand, chemicals, leaking batteries, or other contaminants
9. all force majeure events including but not limited to force majeure, fire, lightning, typhoon, storm, earthquake, hurricane, natural disaster, tsunami, flood, war, riot, public unrest
10. any other cause beyond the reasonable control of AA and its authorized distributor.